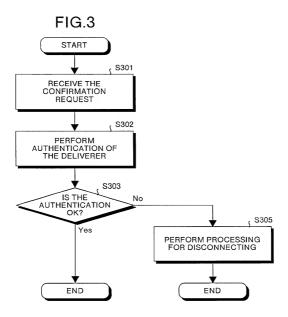
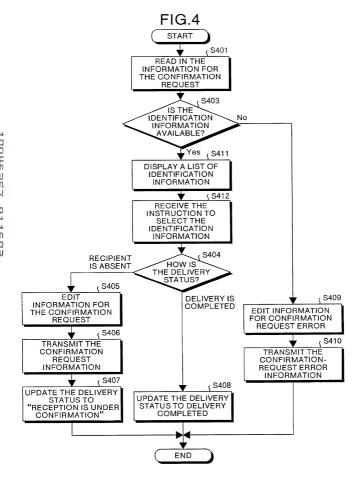
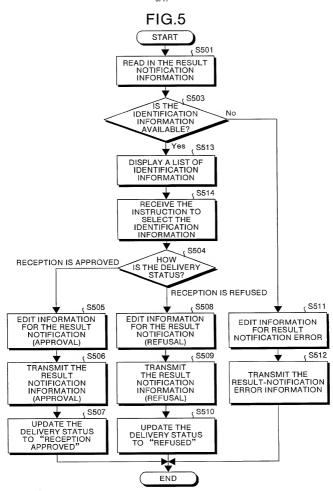


OCHSES, CHISCH







601 ر

FIG.6

USER ID	NAME	ADDRESS	TELEPHONE NUMBER	MAIL ADDRESS	PASSWORD
s1	SATO	KAWASAKI-SHI, NAKAHARA-KU, KAMIKONAKA 1-1-1	090-1111-1111	sato@ s1.co.jp	s1s1s1
s2	SUZUKI	YOKOHAMA-SHI, KOHOKU-KU, SHIN- YOKOHAMA 2-2-2	090-2222-2222	suzuki@ s2.co.jp	s2s2s2

701 کم

FIG.7

DELIVERER ID	NAME	TELEPHONE NUMBER	MAIL ADDRESS	PASSWORD
t1	TANAKA	090-3333-3333	tanaka@ s1.co.jp	t1t1t1

lookses, ollsos

FIG.8

DELIVERY GOODS IDENTIFICATION CLIENT RECIPIENT DELIVERER ITEM DELIVERY STATUS NAME ID ID ID INFORMATION UNDER DELIVERY 111-1111-1111 BOOK s1 s2 t1

802

801

DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT ID	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	воок	s1	s2	t1	RECEPTION IS UNDER CONFIRMATION

803

DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	воок	s1	s2	t1	RECEPTION APPROVED

804

DELIVERY GOODS IDENTIFICATION INFORMATION	ITEM NAME	CLIENT	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	воок	s1	s2	t1	RECEPTION REFUSED

805

DELIVERY GOOD IDENTIFICATION INFORMATION	1 NAME	CLIENT	RECIPIENT ID	DELIVERER ID	DELIVERY STATUS
111-1111-1111	воок	s1	s2	t1	DELIVERY CONPLETED

901 رے

905 رے

ENTER THE DELIVERER ID AND PASSWORD.

DELIVERER ID: t1
PASSWORD: xxxxxx

THE RECIPIENT HAS APPROVED THE RECEPTION OF THE DELIVERY GOODS.

PUT THE DELIVERY GOODS IN THE BOX SPECIFIED BELOW.

BOX NUMBER: 101 (SUZUKI)

902 رے

906 ر

INFORMATION.

SPECIFIED
IDENTIFICATION INFORMATION
111-1111-1111

THE RECIPIENT HAS REFUSED THE RECEPTION OF THE DELIVERY GOODS.

BRING IT BACK.

903 ر

907 ر

DELIVERY GOODS INFORMATION IDENTIFICATION INFORMATION:
11-111-111-1111
ITEM NAME: BOOK
CLIENT: SATO
RECIPIENT: SUZUKI

SPECIFY THE DELIVERY STATUS.

COMPLETED

*ABSENCE

THERE ARE NO DELIVERY GOODS HANDLED BY THE DELIVERER "TANAKA".

904 ر

908 ر

RECEPTION OF THE DELIVERY GOODS IS UNDER CONFIRMATION. WAIT FOR AN INSTRUCTION. WE HAVE SUCCESSFULLY ACCEPTED THE MESSAGE THAT THE DELIVERY HAS BEEN COMPLETED.

1001 ر_

1005 سے

FROM: DELIVERY MANAGEMENT CENTER SUB: REQUEST TO CONFIRM

SUB: REQUEST TO CONFIRM RECEPTION OF THE DELIVERY GOODS

WE ARE ASKED TO DELIVER THE DELIVERY GOODS TO MR. SUZUKI. PLEASE CONFIRM ITS RECEPTION.

*SHIFT TO THE SCREEN OF RECEPTION CONFIRMATION

THANK YOU FOR THE CONFIRMATION.

WE HAVE PUT THE DELIVERY GOODS IN THE BOX SPECIFIED BELOW.

BOX NUMBER: 101 (SUZUKI) SECRET NUMBER: 1234

1002 ر

PLEASE ENTER THE RECIPIENT ID AND PASSWORD.

RECIPIENT ID: s2 PASSWORD: xxxxxx DELIVERY GOODS INFORMATION
DELIVERY GOODS
IDENTIFICATION INFORMATION:
111-1111-1111
ITEM NAME: BOOK
CLIENT: SATO
RECIPIENT: SUZUKI

PLEASE SPECIFY HOW TO HANDLE THE DELIVERY GOODS. RECEPTION IS APPROVED * RECEPTION IS REFUSED

1003 ر_

1007 ر

1006

LIST OF IDENTIFICATION
INFORMATION
*111-1111-1111
222-222-222
333-3333-3333
PLEASE SPECIFY THE
IDENTIFICATION INFORMATION.

SPECIFIED IDENTIFICATION INFORMATION 111-1111-1111 THANK YOU FOR THE CONFIRMATION.

WE TAKE BACK THE DELIVERY GOODS.

1004 ر

1008 رہے

DELIVERY GOODS INFORMATION DELIVERY GOODS IDENTIFICATION INFORMATION: 111-1111-1111 ITEM NAME: BOOK CLIENT: SATO RECIPIENT: SUZUKI

PLEASE SPECIFY HOW TO HANDLE THE DELIVERY GOODS. * RECEPTION IS APPROVED RECEPTION IS REFUSED WE HAVE NO DELIVERY GOODS FOR MR. SUZUKI.

1101 ر_

FROM: DELIVERY MANAGEMENT
CENTER
SUB: NOTIFICATION ON
RECEPTION REFUSAL OF THE
DELIVERY GOODS

TO MR. SATO
WE ARE SORRY TO INFORM YOU
THAT THE DELIVERY GOODS
REQUESTED BY YOU HAVE BEEN
REFUSED BY THE RECIPIENT.

1102 ر

THE INFORMATION FOR THE DELIVERY GOODS MAY BE WRONG.
PLEASE CONFIRM THE INFORMATION.

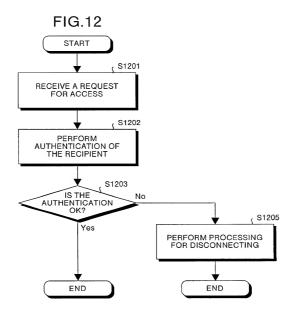
DELIVERY GOODS INFORMATION
DELIVERY GOODS
IDENTIFICATION INFORMATION:
111-111-1111
ITEM NAME: BOOK
RECIPIENT: SUZUKI
ADDRESS: YOKOHAMA-SHI,
KOHOKU-KU.

SHIN-YOKOHAMA 2-2-2

1103 رے

FROM: DELIVERY MANAGEMENT CENTER SUB: NOTIFICATION ON COMPLETION OF THE DELIVERY OF THE DELIVERY GOODS TO MR. SATO WE ARE PLEASED TO INFORM YOU THAT THE DELIVERY OF THE **DELIVERY GOODS REQUESTED BY** YOU HAS BEEN COMPLETED. **DELIVERY GOODS INFORMATION** DELIVERY GOODS IDENTIFICATION INFORMATION: 111-1111-1111 ITEM NAME : BOOK RECIPIENT: SUZUKI

ADDRESS: YOKOHAMA-SHI, KOHOKU-KU, SHIN-YOKOHAMA 2-2-2



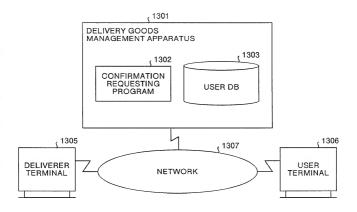


FIG.14

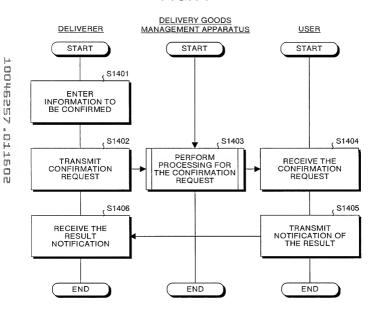
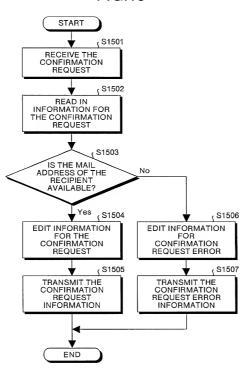


FIG.15



1601

~			
NAME	ROOM NUMBER	TELEPHONE NUMBER	MAIL ADDRESS
SATO	505	090-1111-1111	sato@ s1.co.jp
SUZUKI	606	090-2222-2222	suzuki@ s2.co.jp

1701 ر

1703 سے

ENTER THE ROOM NUMBER AND NAME OF THE RECIPIENT WHO IS ABSENT.

> ROOM NUMBER: 606 NAME: SUZUKI

THE DELIVERY GOODS INFORMATION IS SUCCESSFULLY NOTIFIED.

1702 رے

1704 سے

ENTER THE DELIVERY GOODS INFORMATION FOR MR. SUZUKI IN #606

FROM: TANAKA, DELIVERER OF ABC TRANSPORT FIRM SUB: REQUEST TO CONFIRM RECEPTION OF DELIVERY GOODS

WE ARE ASKED TO DELIVER THE DELIVERY GOODS TO YOU. PLEASE CONFIRM THE RECEPTION.

DELIVERY GOODS INFORMATION IDENTIFICATION INFORMATION:
111-1111-1111
ITEM NAME: BOOK
CLIENT: SATO

RECIPIENT: SUZUKI
WE WOULD LIKE TO ASK YOU TO
NOTIFY US OF THE RESULT OF
CONFIRMATION BY TELEPHONE

OR E-MAIL. TELEPHONE NUMBER: 090-3333-3333

MAIL ADDRESS: tanaka@t1.co.jp

*NOTIFICATION CORRECTION CANCELLATION NOTIFICATION DESTINATION OF THE DELIVERY GOODS INFORMATION CORRESPONDING TO THE ROOM NUMBER AND NAME IS NOT REGISTERED. CONFIRM AND ENTER THEM AGAIN.

1801 رے

1802 رے

FROM: TANAKA, DELIVERER OF ABC TRANSPORT FIRM SUB: REQUEST TO CONFIRM RECEPTION OF DELIVERY GOODS

WE ARE ASKED TO DELIVER THE DELIVERY GOODS TO YOU. PLEASE CONFIRM THE RECEPTION.

DELIVERY GOODS INFORMATION IDENTIFICATION INFORMATION:

111-1111-1111 ITEM NAME : BOOK CLIENT : SATO RECIPIENT : SUZUKI

WE WOULD LIKE TO ASK YOU TO NOTIFY US OF THE RESULT OF CONFIRMATION BY TELEPHONE OR E-MAIL.

TELEPHONE NUMBER:
090-3333-3333
MAIL ADDRESS: tanaka@t1.co.jp

*REPLY BY E-MAIL REPLY BY TELEPHONE I AM PLEASED TO RECEIVE THE DELIVERY GOODS SPECIFIED BELOW. PUT IT IN THE BOX BELOW, PLEASE.

> BOX NUMBER: 606 SECRET NUMBER: 1234

1803 رے

I AM SORRY THAT I DO NOT RECEIVE THE DELIVERY GOODS SPECIFIED BELOW. I THINK SOMETHING MUST BE WRONG, SO TAKE IT BACK, PLEASE.